

Massachusetts C (617) 733 1169 bathcraft@bc.edu

**Framingham, MA**

**May 1988- Present**

**Supervisor (2005- 2017):** Led team of bilingual/bicultural employees, ensuring staff met productivity targets and complied with demanding paperwork requirements while delivering high quality care. Merged cultural/racial differences amongst staff and management. Provided clinical and administrative supervision. Oversees workloads and case assignment.

**Clinical Social Worker (1988- Present):** Provide individual, couples and family therapy to approximately 50 Latino adolescents, adults and families. Provide clinical supervision. Serve as liaison to the community. Also provide advocacy, outreach and crisis intervention services.

**Single handedly built Latino Team from sole bilingual therapist in 1988 to a thriving team of 9 bilingual/bicultural staff in 2017.**

**Developed culturally competent practices and added in service trainings for clinic staff.**

**Extremely high retention of bilingual staff versus high turnover of non-bilingual staff in the rest of the clinic.**

**Supervised MSW and PsyD interns.**

**Fostered development of excellent reputation of the Latino Team in the tight knit Latino community thus receiving many word of mouth referrals.**

**, Framingham, MA June 1980- May 1988**

**Provide individual, couples and family therapy to Latino children and families in home based program. Member of Latino Clinical Team and Early Intervention Team.**

**, Framingham, MA January 1987- May 1988**

**Provide Early Intervention services to developmentally delayed Latino children ages 1 month- 3 years. Screen children for eligibility. During weekly home visits role**



**“Beyond the Demographics: The Inside Scoop on How to Work with Latino Clients Effectively”.**

**Boston University Boston, MA**

**May 1990**

**(Concentration in Child Studies)  
Tufts University Medford, MA**

**May 1984**

**University of Seville Seville, Spain**

**September 1982 – June 1983**